



TRICARE
MANAGEMENT
ACTIVITY

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
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5 MAR 2001

MEMORANDUM FOR ORYX STEERING COMMITTEE SERVICE
REPRESENTATIVES

SUBJECT: National Quality Management Program (NQMP) Contractor Award

I am pleased to announce that on 1 January, 2001, the NQMP contract for the external review function was awarded to Birch & Davis Associates, Inc. (B&D), West Virginia Medical Institute (WVMI), and The MEDSTAT Group, Inc. (MEDSTAT). The B&D team has been working at tremendous speed and efficiency to provide a smooth and seamless transition.

B&D (www.birchdavis.com) serves Federal, State, and local governments, as well as commercial and international customers, in leading edge health care initiatives of both operational and information technology. They are widely recognized experts in health care analysis and studies, epidemiologic research, biostatistical analysis, survey design, and health care performance measurement. B&D is a wholly owned subsidiary of Affiliated Computer Services (ACS), and the home office is in Dallas, Texas.

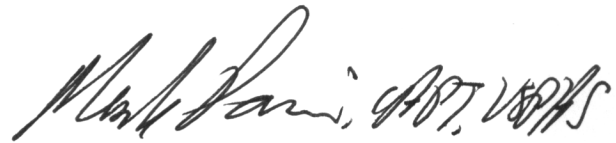
B&D is the lead on this contract and is responsible for all special studies, education, and assisting with the enterprise performance improvement process. The B&D team will create and administer training programs in support of the National Quality Management Program (NQMP). We intend to provide individual consultation on a daily basis to all Medical Treatment Facilities (MTFs) along with educational briefings and video teleconferences on topics identified by the ORYX Steering Committee and the Scientific Advisory Panel. You can contact us by calling (703) 998-4825 or fax 703.578.1890 or e-mail kbralley@birchdavis.com. The education facilitator will assist the MTFs in understanding the performance measurement data, Joint Commission for the Accreditation of Healthcare Organizations (JCAHO) pre-survey information, and conduct special studies educational venues.

WVMI has established a long and distinguished record in health care review since 1973. They have seven contracts with Federal and State Governments to perform complex peer review activities involving large numbers of records and sites. They have led many of the advancements in medical review that are now standard practice and has consistently performed at superior quality levels that have earned the recognition and respect of consumers, clients, and professional peers. They will provide quality abstraction of data for the JCAHO ORYX measures, special studies and Health Employer Data and

Information Set (HEDIS). Following a complete quality review, the information for Joint Commission Accreditation of Healthcare Organizations (JCAHO) reporting will be sent to MEDSTAT.

The MEDSTAT Group (www.medstat.com) is a health information company that provides decision support systems, market intelligence, benchmark databases, and research for managing the purchase, administration, and delivery of health services and benefits. It serves nearly 1,000 organizations, including leading employers, providers, pharmaceutical companies, government organizations, health plans, and insurance companies. The company is headquartered in Ann Arbor, Michigan, and is part of The Thomson Corporation.

MEDSTAT is an accepted performance management system for inpatient JCAHO ORYX. They will use the IMSystem to analyze and report Department Of Defense (DoD) data to JCAHO. Originally developed by the Joint Commission for quality measurement, the IMSystem was purchased by MEDSTAT in 1998. Additionally, MEDSTAT will provide Department of Defense a Web site and help desk to facilitate communication with medical treatment facilities. The Web site is accessed through <http://www.medstat.com>. Both technical and clinical representatives are available from 8:30 a.m. to 5:30 p.m. Eastern Standard Time by dialing toll-free 1-877-679-9363 or 1-877-ORY-XDoD or commercial (615) 778-6339. Email questions to leslie.homra@medstat.com or fax to 615-778-6306.



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